



Washington State Rehabilitation Council  
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## WSRC FULL COUNCIL MEETING AGENDA

**Friday, July 16, 2010**  
**9:00 am to 4:00 pm**

Red Lion Inn—Olympia  
2300 Evergreen Park Dr  
Olympia, WA 98502

- 9:00 a – 9:05 a Approval of Agenda
- 9:05 a – 9:10 a Approval of Minutes from April 2010 Quarterly Meeting
- 9:10 a – 9:20 a Remarks from Chair – Jim Larson
- 9:20 a – 9:30 a Remarks from Executive Director – Joelle Brouner
- 9:25 a – 9:50 a CAP Report—Jerry Johnsen
- 9:50 a – 10:20 a Remarks from DVR Director – Andres Aguirre
- 10:20 a – 11:20 a Disability Lifeline
- 11:20 a—11:35 a B R E A K
- 11:35 a—12:00 p DVR's Approach to Customer Relations – Andres Aguirre &  
Pam Whitely
- 12:00 p – 1:00 p L U N C H (provided)
- 1:00 p – 1:30 p Perspectives from the field— Kathy Richards
- 1:30p—2:00 p Customer Forum Debrief

2:00 p – 2:45 p	Motions Out of Committee
2:45 p – 3:00 p	B R E A K
3:00 p --3:30 p	Committee Reports Executive Committee Employer & Rehabilitation Partnerships Planning & Policy Member Recruitment & Participation Customer Satisfaction & Program Evaluation
3:30 p – 3:45 p	Agency Reports Martin McCallum – Workforce Board Valerie Arnold – Office of Superintendent for Public Instruction (OSPI) Sandra Carr—State Independent Living Council (SILC)
3:45 p – 4:00p	Confirmation of Action Items and Assignments
4:00p	Adjourn