

WSRC Quarterly Meeting

January 21, 2011
9:00am—1:00pm

In Attendance: Andres Aguirre, Joelle Brouner, JoAnne Lang, Jim Larson, Leandro Razo, Mike Hudson, Valerie Arnold, Rudy Hernandez, Bob Roberts, Sandra Carr, Jerry Johnsen, Jeffry Abe-Gunter, Susan Kautzman, Martin McCallum, Jana Finkbonner, Don Brandon, Bob Huven, Jeanette Larson, Kelly Franklin, Don Kay, Interpreters Polly MacLean and Mike Kosanovich.

9:00 AM, Jim Larson calls the meeting to order.

MOTION: Mike Hudson moves, Valerie Arnold seconds, accept the agenda for the day.
MOTION PASSES UNANIMOUSLY.

MOTION: Susan Kautzman moves to approve the minutes from the October meeting. Mike Hudson seconds the motion.
MOTION PASSES UNANIMOUSLY.

EXECUTIVE SESSION ITEM:

Ms. Brouner gives background to the Council. JoAnne Lang has worked for the Council for two and a half years. Ms. Brouner would like to promote professional development for Ms. Lang. She is a highly valued and dedicated employee, and has done most of the work toward an Associates of Arts degree. Ms. Brouner asks, is it appropriate to make a motion to fund community college for Ms. Lang to finish her degree? The Council is unable to pay for books, but the tuition is something that the Council could choose to pay for. Mr. Hudson asks if the proposal is in violation of any state law or rule. Ms. Brouner assures the council that she would ensure that we did not violate any rules and met any guidelines. Ms. Carr mentions that most agencies do have funds set aside for the education for their employees. Ms. Brouner mentions that it might be an idea for Ms. Lang to go through the DVR process; however she would like to try this option first, because there is already a precedent. Mr. Aguirre says that DVR does have a process to advance employment with DVR but that process is currently at capacity. Mr. Hudson says that Spring Quarter would be the next opportunity, as Winter Quarter has already begun. Ms. Brouner thanks everyone for their input, and does not have all the answers to the questions that have been asked. What she does know is that because JoAnne works 20 hours per week, and has many deductions from her current pay, this situation means that money is not a resource that she has for herself, but that she is a good administrative assistant, worth her weight in gold.

MOTION: Mike Hudson moves, Sandra Carr seconds, that the Council approve in concept, theory and practice, the funding of Ms. Lang's education, providing that all processes and rules in the State of Washington are followed.
MOTION PASSES UNANIMOUSLY.

MOTION: Mike Hudson moves that all decisions related to this be made in Executive Committee on behalf of the Council.

MOTION: Ms. Arnold moves that the Council act as a payer of last resort with all other financial aid options checked first. Ms. Carr seconds this motion.

MOTION PASSES UNANIMOUSLY.

Mr. Larson closes the Executive Session.

REMARKS FROM THE CHAIR

Mr. Larson offers his final remarks as chair of our council. It has been a good two years. He's still going to be around, and he looks forward to serving as the Council's Master of Ceremonies at the forums.

REMARKS FROM THE DIRECTOR

Ms. Brouner welcomes Ms. Finkbonner as one of our new members. We look forward to working with you, and are glad to have representation from your area in the state. The Tribal perspective is an area where we need to grow. She also welcomes Leandro Razo, who is not here today because he serves on the Governor's Developmental Disabilities Council, which happens to be meeting this same week. So he is meeting with them today, because he met with us yesterday. However, we are glad to have him. She thanks Ms. Lang for juggling those arrangements and reimbursements.

Ms. Brouner says that it has been a pleasure to work the with the Council's leadership team last year. We accomplished a lot of good work in the last year. She has a lot of trust in our Council, and thinks our strategic planning yesterday was very helpful. In terms of comparable benefits for customers of DVR, things are going to be difficult. Reductions in services are going to be pretty serious. The structure that we have established for this year is great, and she looks forward to serving.

REMARKS FROM THE DVR DIRECTOR

Mr. Aguirre gives his Director's report. He directs the Council to DVR's performance data in their meeting notebooks. The data covers the first quarter of Fiscal Year 2011 which began in October 2010. DVR is doing well in the number of rehabs. They are developing plans in a timelier manner. Their rehab rate has increased, and continues to increase. The cost per plan is increasing, as well as cost overall. There was a jump from FY 2009-2010 of over a million dollars for field services. We may see a higher jump this fiscal year. A budget reduction of 6% happened, which equaled \$602,000 in state general funds. They ended up returning \$2.4 million in federal funds, because they could not meet the federal match. They still have plenty of resources to provide services because of carry over that they have been able to use. ARRA funds have contracts with King County and Snohomish County, to serve transition students who

are difficult to serve. They are developing contracts with some community mental health agencies that were in jeopardy of losing their employment services funds, to sustain those resources for customers. They are looking at developing contracts with a number of organizations to increase associations with businesses, and partnering with University of Washington on a number of matters.

Ms. Brouner asks, what makes those transition students harder to serve?

Mr. Aguirre answers that the support services they require to actively engage in VR services.

Ms. Brouner mentions that the Council made some suggestions to DVR on how to use the ARRA money. Some of those suggestions included increasing the amount allocated to existing CRP contracts, increasing infrastructure for more current technology for deaf and hard of hearing customers, and offsetting unfilled vacancies for temporary positions. The Employer & Rehab Partnership Committee also sent a letter suggesting using funds to augment outreach efforts to employers. Were any of those proposals funded with ARRA money from DVR?

Mr. Aguirre answers that two of those aspects were utilized. One is the improvement of services for customers who are Deaf or hard of hearing. They are looking at an exception to hire five temporary Rehabilitation Counselors for the Deaf (RCDs). Four will be specifically RCDs; one will be a Deaf/Blind counselor. DVR is looking to the deaf school in Vancouver to improve relationships, and to see a better transition for students exiting school. They are also attempting to meet with CRPs, to increase their ability to provide services for people who are Deaf or hard of hearing. The intent is to talk about how we could contract to increase those services. They wouldn't necessarily increase the amount per services, but rather strategize how to contract additionally to fund a position to provide those services.

Ms. Brouner says that the Council also suggested that DVR might use ARRA to have better resources for people who use languages other than English. Has DVR made any commitment to those populations?

Mr. Aguirre answers that one language specifically, the monolingual Hispanic population, mainly in Eastern Washington where communities can be over 70% Hispanic, DVR has been unable to find providers who have the staffing resources to provide services to customers who speak Spanish. It is especially difficult in communities such as Moses Lake, and the Columbia Basin. DVR is still focused on people who are Deaf or hard of hearing, but are not looking at ARRA funds for that, because it will be ongoing.

Ms. Brouner asks, can the Council help develop strategies to support DVR to cultivate access for people who are monolingual Spanish speakers, would DVR be amenable to considering those proposals?

Mr. Aguirre answers yes, and the other aspect is that for individuals who are Deaf or hard of hearing, DVR staff sometimes have trouble because within DSHS there are regulations to follow, for example where they can put a video phone. Does the area have enough bandwidth to support it, etcetera? ODHHS has been developing a contract

for a Video Interpreter Relay, (VIR). Once that contract is in place, they will be opening that service up to each DVR office.

Ms. Brouner says that one of the proposals that discussed, was that DVR has seen an increase in the number of customers who are ex offenders. Has that gone anywhere?

Mr. Aguirre answers that they have developed some training around ex offenders, which will be available statewide, and available to partners in the community as well.

Ms. Brouner thanks Mr. Aguirre, because what she is hearing is that the Council expressed a concern, and then it aligned with something that DVR implemented. We won't take full credit for that, but we do appreciate that DVR and the SRC have aligning concerns and strategies.

Ms. Brouner asks about vacancies within DVR.

Mr. Aguirre answers that he has been in contact with HRD to develop a blanket exemption request for field staff. They are currently losing a lot of staff, but the attrition rate is about 4%. DVR has been fortunate that almost every exception request that has been submitted has been approved. They are waiting now to hear back from OFM regarding one fiscal analyst position which was submitted weeks ago for the state office.

Ms. Brouner announces that they are losing Teresa Verway of the mercer office. There have been three instances of turnover in that supervisory position. Has DVR looked at why there is turnover in that position at that office?

Mr. Aguirre answers that they have put in a request to fill the vacancy. They are looking at ways to break up the duties of that position to make it easier to manage, perhaps two people instead of one, one thought is to hire a supervisor-in-training to assist the supervisor with certain tasks. There are 13 people on staff at the Mercer office, which is pretty big for a DVR office. Generally they like to keep around 10.

Ms. Brouner asks if it is true that 40% of the customers from the Mercer office are people who have experienced homelessness. Mr. Aguirre doesn't know the percentages, but it wouldn't be surprising to him if it were that high. There are a number of emergency agencies that provide services in that area who all refer to DVR, and the DVR staff in the Mercer office work with them extensively. Ms. Brouner asks if the position gets broken down into smaller pieces, the harder it is to keep messaging consistent. Do you have concerns about having an office with that many staff maybe not understanding the line of authority? Mr. Aguirre says that this is not a concern. There is a similar situation in the North Seattle office where they have two supervisors and two units, and they work very well together. The key he thinks is to be clear about who has which responsibilities.

Ms. Brouner understands that the number of applications DVR has been receiving is declining. To what do you attribute that decline?

Mr. Aguirre answers that the last two months it has declined. Based on some information he received earlier, that may have been a two month trend, and applications may be rising again. There are two different issues here, one is how many

people come through the door, and the other is how many people who come through the door are applying for DVR services. DVR still may have seen more people who came through the door. They do not measure people doing orientations and informational sessions, so they have no numbers on how many people who come actually apply for services. They do not keep track until people apply. Mr. Hernandez says that in SeaTac they have taken quite a few of applications, and the name of the game was keeping up, because they didn't want to fall behind. But usually in November and December things slow down a little bit. SeaTac is seeing it pick up again. Right now he has counselors carrying 150, 140, 117, 130 customers. He projects they will continue to have more and more applications. They are doing a pilot with Motivational Interviewing (MI), to see if they are appropriate for the program. He believes that the SeaTac office needs to hire another Counselor. The trend in SeaTac is more and more applications. Mr. Aguirre answers that even though the applications statewide are down overall, does not mean that there aren't offices seeing increases. Back to hiring, they submit a number of exceptions to the hiring freeze, and they submitted one for a new RT position yesterday. Most of the requests they have sent so far have been to fill vacancies, this one was to create a new one. If they are successful in getting that exception, and they can demonstrate that there is a need based on capacity, then they may have success in getting more staff and maintaining their capacity as application numbers grow.

Mr. Hernandez says that for the last two months they have tried to reduce the 120 days between application and plan, so that they can show that these cases are moving and applications are coming in.

Ms. Carr comments that from a CRP perspective, with the economy as it is, and as a vendor, they go to the brown bag lunches with DVR, and there are a lot of other CRPs at those lunches. One concern they have is with the amount of money they pay job developers, they are paying way more than DVR reimburses for that service. The other observation is that all of those agencies that work with DVR must have a CARF certification which is \$10 thousand every 3 years, and you have to have it to work with DVR. Ms. Carr's company has decided not to do that anymore, because of the expense associated. Up until a few months ago, she was doing job development, and has not been able to do that anymore because of the costs, it's just not effective. It's disappointing that they are unable to provide that service. Is there some other place to get the money from? Until they find another funding stream, they are unable to provide that service.

Ms. Brouner suggests adding CARF to the next meeting's agenda. It's a big topic. She has two more questions for Mr. Aguirre. You said people are taking more time using the MI technique. If you are taking more time using MI, to determine application, that raises a red flag for her, because people have the right to apply for DVR at any time, whoever they are. It's a heavy thing to pressure or direct a person. When a person has never been to work, and is trying to decide if it will work for them, the way that they learn if they are strong enough to work is to go through the Rehabilitation Process. If DVR is using a good tool like MI, to put pressure on the system to decrease the number of applications they receive, then that's concerning. Ms. Brouner offers a question to the council; do we need to learn more about Motivational Interviewing in a future meeting? She has concerns about DVR using a tool as a barrier to application.

What does DVR do to ensure that customers are not being dissuaded from applying for services through motivational interviewing?

Ms. Carr gets referrals at her CRP sometimes *before* a customer has actually applied for DVR services, because the Counselor is unsure as to whether DVR will be a good fit for that person, so they send them for a Vocational Evaluation.

Mr. Aguirre understands Ms. Brouner's concerns with the Motivational Interviewing tool. The tool is designed to help a person decide if DVR is right for them. Used in its correct form, it does not pressure a customer or judge that customer, it only asks questions that the individual can reflect on and answer to decide if they are ready for DVR.

Ms. Brouner asks if any steps are being taken to make sure that the tool is used correctly.

Mr. Aguirre says that they reiterate to staff that when a person says, "I want to apply for services," then DVR helps them apply. They are looking at data from case closures that tell how people perceive they were treated by DVR. If they start to see any increases on that part of the surveys, they will look at the tool again to evaluate its effectiveness.

Mr. Kay adds that DVR is in the process of developing a pretty comprehensive assessment of how Motivational Interviewing is being used within the Division, in order to find out what kind of difference it is making. They will be using a survey tool for DVR counselors, one for customers, and one for partners. By the time they complete this, they will have a pretty good picture of how it is working.

Mr. Hernandez says that in his office, there are two motivational interviewing Counselors. They do orientation on Tuesdays and Thursdays and then send customers to the Motivational Interviewing. These Counselors have been well trained. The way he interprets it is that the client will be better served by going through this process, because it gives the Counselor time to learn about the customer, and the customer gets really listened to.

Mr. Larson asks if the council should hear more about it at a future meeting. Ms. Franklin mentions that there will be an article published about Washington State and their efforts in Motivational Interviewing (MI). One improvement DVR has seen since implementing MI is the average days from application to plan before MI (in 2008) was 394 days, which is down to 132 days (as of 2010). This huge jump can't be completely attributed to Motivational Interviewing, because DVR was exiting Order of Selection, which also changed the amount of time between application and plan development.

Mr. Aguirre notes that MI is being practiced in Alaska, Idaho, Oregon and elsewhere too. It is talked about a lot in the VR community. It is an evidence based practice that has been applied to individuals with chemical dependency, people who face incarceration, and broadly as a cognitive behavioral therapy.

Ms. Brouner clarifies that good things can be used in ways that are not helpful. She is all for training the Council more on MI, so that we can hear the good and bad about it.

Mr. Brandon speaks in favor of MI. He has seen it in operation, and seen the training that is involved. This tool allows the counseling to take place. He is supportive of its use.

Mr. Johnsen thinks that with any tool, there can be problems. The tool can be used to motivate people to move on beyond DVR. This may or may not be a good thing. If someone feels they got the short end of the process. The philosophy of the agency is what's really important and, if the philosophy is efficiency, then people can get sacrificed. We need to be sensitive to that. It plays a role in determining if you're a good candidate for services, and are you going to go to work right now, or are you going to get you the training you need first?

Mr. Huven opines that any time a counselor is listening to a customer, it's a good thing. CAP is supportive of this. They have also met with the Supervisor who will have four clients call about the same Counselor saying, "we talked for ten minutes and he turned me away," after talking to the Counselor, it becomes clear that the customer was not aware that the Motivational Interviewing was being used as a tool to determine their work readiness. If they are not aware they are being assessed or guided into a self assessment of their work readiness, that's a factor. But we do need to be careful about whose motivation is being assessed.

Mr. Larson asks Mr. Aguirre for an update about Washington Connection and Disability Lifeline.

Mr. Aguirre says that Disability Lifeline (DLL) has been rolled out in DSHS region 6, which is Southwest Washington. So far DVR haven't seen a lot of referrals. He attributes this to the tool they developed in determining referrals. In other locations where the DLL process hasn't been implemented, they are still seeing a lot of additional referrals that are inappropriate.

Washington Connection is a different section of this same law, where they are seeing about 10 referrals per day. They don't know if these will be considered "new referrals," or referrals they would see otherwise. They only know they're getting electronic referrals at a rate of about ten per day. A number of referrals they have are involving people who are incarcerated, which is definitely not an appropriate referral.

Mr. Hernandez says that the SeaTac office uses the Disability Lifeline Liaison call each individual referral to talk to the potential customer and find out where they are at, and if they are ready to apply for DVR services. Last month they had 15 all at once, but usually four DLL referrals per week.

Mr. Hudson wanted to refer everyone the DVR Annual Report. It's a calendar, and the featured article for July is a person who now works for the Association of Washington Business.

CAP REPORT

Mr. Johnsen gives his Client Assistance Program (CAP) report. He wanted to say that yesterday's process was very helpful. Talking about how we identify the problems that DVR faces is very helpful. Our state is ahead of the game, in terms of how we talk to one another about our concerns. It is not a good time in our state, even nationally, in regards to the safety net and support services that affect our clients. Mr. Johnsen calls attention to the reporter from the DC paper who wrote about the stigma of mental health issues, and the shooting in Arizona. We are all aware of what happens any time someone with mental illness has an incident like this. We need to be aware of that, and be advocates for those people who have mental health concerns. The positive part of this is that it calls attention to the fact that we need better services for people with mental illness.

Mr. Johnsen asks Mr. Huven to jump in if he feels the need, during Mr. Johnsen's CAP report. Mr. Johnsen would like to highlight some of the issues they have heard over the past year. It is not a complete list of all the issues.

The environment that VR services are provided in is challenging. An interim or acting director makes it more difficult to do business in. The Secretary of DSHS is advocating for a seamless system, but we are not seamless, and DVR is very distinct, not being an entitlement program. It is important that VR administrators understand what makes VR distinct. That we maintain that integrity is very important. If we point to the issues that the SRC and CAP signed off on regarding the Disability Lifeline Issues, it is clear that the system requires advocacy to maintain its integrity and making sure people know what makes this program distinct.

One issue that was of concern was that DSHS wanted to approve purchases over 5 thousand dollars. DSHS did not understand why that would be hugely problematic. Anytime a person who is not within DVR making a VR decision is a problem. The federal government says that they want qualified VR professionals providing services. The State of Washington says that "qualified" means a Masters degree in Rehabilitation, which means that you can't have a bookkeeper making decisions on what services to provide. Of course the confidentiality issue is also of concern in this. DVR clients are not part of DSHS' system. They are entitled to confidentiality within their cases, which means not sharing their information about the client or the case with someone outside DVR, who may or may not decide to approve goods or services that the customer needs to address barriers to employment.

CAP's annual report this year highlighted Transition. In Washington State, we don't have a great history with transition students in VR. The schools also don't have the best efficiencies either, in regards to transitioning students. DVR has to constantly reiterate what we are about for the schools, and we are also constantly trying to figure out what the school's role will be in students' transitions from high school to post-secondary education or to the work force. CAP experienced that across the state, different counselors interpret policies on how we work with transition students differently. There was an initiative in the past year to better define what the guidelines are for working with this population. Having an agreement is one thing, but having it spread to the field, so that we have a culture of this agreement is more difficult. Mr.

Johnsen had to point out to various DVR staff what the actual rules were regarding Transition students. It can be very complicated and very confusing for families.

Eligibility is an issue that CAP saw a lot of this last year. Some people are confused by what it is to be eligible for VR services. Many people want to do all of the rehab during the eligibility phase. CAP spends a lot of time with newer Counselors explaining that some of the questions that they want to ask during the eligibility review are really more appropriate for after a person is determined eligible. Congress came out strongly in saying that everyone can benefit from services, and charged VR with streamlining the process to get people into the door.

Another issue is wait times. DVR is not in Order of Selection (OoS), but they do still have wait times. There is a period in the DVR process that isn't really even recorded, which is the time between contacting DVR and the time they actually meet with a Counselor to get the process started. There are offices where orientations are scheduled out two to three weeks. Then after orientation, there's the wait to meet with a Counselor. Further delays are unnecessary. If Counselors don't take advantage of the motivation that a customer has when they walk in the door, they're wasting time.

Mr. Larson introduces some guests from Project Search. Krista is staff at Morningside and Lisa is a special education teacher.

Krista says that Project Search an international program which started in a hospital setting, examining how to utilize people in a hospital environment, which has expanded into business environments. It works through Internships. At The Evergreen State College, they have hosted students coming to campus and working in ten-week internships, and transitioning into different jobs. Evergreen was chosen because it's really its own city, with their own utilities, garbage collection, child care, key shops, bike shops, swimming pools and food service. Lisa is with the Olympia school district, she's a project search instructor and special education teacher. The students coming are usually in their last year of school, either 20 or 21 years old. They do a lot of vocational skill instruction. They collaborate with the college to see their students grow. Mr. Johnsen asks, is it just MR population? Lisa answers that it consists of students with an IEP who want to go right in. They have a selection committee and they partner with VR. Some project search models require that you are connected with DDD, but this is not one of those. Ms. Kautzman asks, how long has this been going on? Lisa answers, this is the second term. Ms. Brouner asks how many interns? Lisa answers that they select up to ten. Each year it depends on application pool.

Mr. Abe Gunter points out that in the Division of Developmental Disabilities, (DDD) over the years, the DD population of caseload ratios was about 30%. Mental Health was another 30%. In his experience, they have contacted the RT (rehabilitation technician) and transferred the case electronically, and the timeline is still 60 days. He wonders if there is a better way for DDD and DVR to work together. Trainings should continue between DDD and DVR. There is still a notion that DDD and DVR do not understand each others' services.

Mr. Aguirre suggests that rather than regional as Mr. Abe-Gunter suggests, he means individual offices. Each DVR and DDD office needs to have a relationship. Ms. Franklin will commit to reviving those conversations. In the Field Services Unit, they get overwhelmed and lose those relationships. She will commit now to bringing together the Area Managers and meeting together with some folks from DDD, if Jeff will help to coordinate that on his end.

B R E A K

ELECTIONS—11:30

Nominations:

NOMINATION FOR CHAIR: Jerry Johnsen nominates Mike Hudson for Chair
Don Brandon is nominated by Vanessa Lewis

Don Brandon: One reason he has an interest and desire in a leadership role is that he has been involved in leading the Rehab Council in Alaska. He transitioned from the State Rehab Advisory Council. They went through the process of transitioning from an employment committee to a role as an advisory council. He has learned that there are lots of ways of doing things, and the process of VR is different than how they did things in Alaska. Alaska used a lot more CRPs. There are ways of marrying those concepts that he learned from working in the Central Office in Alaska. He has a strong background in disability and thinks that we can work in these hard times building better collaborations and coalitions with CAP, the GCDE, and the SILC, as well as developing a higher priority in the Workforce Investment Board. This would be a priority he'd be interested in pursuing. Yesterday we discussed how we use data to help determine where we are going. He would like to see us functionalize the way the data is presented, so that each subcommittee can use the data to their advantage. And he'd also like to work with the subcommittee chairs to hold meetings each quarter.

Mike Hudson: Believes that everyone should realize their greatest potential and ability. A friend of his was going to climb Mt. Rainer. She trained hard. She did not reach the summit with the rest of the party. After it was over, he asked, are you disappointed? No, she reached her own summit. That had a profound impact on him. He realized that as individuals, we need to decide where our summit is. He likes to make sure that people have those opportunities. One thing that concerns him is that this is only his fifth meeting. However, he has done a fair amount of research. He has finished the certification of training for an SRC board member, provided by RSA. The greatest benefit was reaffirming his understanding of what the SRC is supposed to do. He thinks that he can be helpful because he works in Olympia every day. He would be available. An advantage of his work at AWB is that it is so compatible with what we do here. He's working on a program now that includes training and materials to immerse jobseekers in social media and networking. This could be a tremendous tool for people with disabilities, and give them an advantage over people without a disability.

Employers are rapidly changing their hiring practices. Finally, yesterday we talked about how we were first exposed to disability. Going back to child hood, his experience is that 12 years ago he was diagnosed with Bipolar 2, and an anxiety disorder with a rapid cycle. His experience with diagnosis and treatment has profoundly affected his personal life and his professional life. Sometimes positively and sometimes not, but he has done some of his best work when manic. It has mostly been an impediment and a hurdle, and so he can appreciate those with physical disabilities. Having a hidden disability is a blessing and a curse. He also thinks Don Brandon would be a wonderful chair. They spoke about this six months ago, so either way the council votes, they can each do a good job.

Ms. Arnold asks, are we electing a vice chair as well, today. The answer is yes.

The candidates are asked to leave the room as voting takes place. The council assumes that the candidates vote for themselves.

Seven votes for Mike Hudson.
Four votes for Don Brandon.

MIKE HUDSON IS ELECTED TO THE POSITION OF COUNCIL CHAIR, 2011.

NOMINATION FOR VICE CHAIR: Mike Hudson nominates Don Brandon for Vice Chair. Jeff Abe-Gunter nominates Jerry Johnsen.
The candidates are asked to leave the room as voting takes place. The council assumes that the candidates vote for themselves.

Nine votes for Don
Two votes for Jerry.

DON BRANDON IS ELECTED TO THE POSITION OF COUNCIL VICE CHAIR, 2011.

NOMINATION FOR CUSTOMER SATISFACTION & PROGRAM EVALUATION CHAIR: Martin McCallum nominates himself.

MARTIN MCCALLUM IS ELECTED TO THE POSITION OF CUSTOMER SATISFACTION & PROGRAM EVALUATION CHAIR, 2011.

EMPLOYER & REHABILITATION PARTNERSHIPS COMMITTEE
Don Brandon nominates Jim Larson.

JIM LARSON IS ELECTED TO THE POSITION OF EMPLOYER & REHABILITATION PARTNERSHIPS COMMITTEE CHAIR, 2011.

PLANNING, POLICY & ADVOCACY COMMITTEE

Valerie Arnold nominates Susan Kautzman.

SUSAN KAUTZMAN IS ELECTED TO THE POSITION OF PLANNING, POLICY & ADVOCACY COMMITTEE CHAIR, 2011.

MEMBERSHIP RECRUITMENT & PARTICIPATION COMMITTEE:

Rudy Hernandez volunteers.

RUDY HERNANDEZ IS ELECTED TO THE POSITION OF MEMBERSHIP RECRUITMENT & PARTICIPATION COMMITTEE

Ms. Brouner asks that the first order of the newly comprised Executive committee to consider a permanent placement for CAP on the Executive Committee. As a staff person, sometimes CAP has a perspective which the Committee needs.

Valerie Arnold moves that a CAP representative hold a permanent position on the Executive Committee. Susan Kautzman seconds the motion.

Motion passes.

Don Brandon asks if the council will need to amend the bylaws. Executive committee will research.

L U N C H

COMMITTEE ASSIGNMENTS

Executive Committee:

Mike Hudson, Council Chair

Don Brandon, Vice Chair

Martin McCallum, Customer Satisfaction & Program Evaluation Committee Chair

Susan Kautzman, Planning, Policy & Advocacy Committee Chair

Rudy Hernandez, Member Recruitment & Participation Committee Chair

Jim Larson, Employer & Rehabilitation Partnerships Committee Chair

Jerry Johnsen, CAP representative

Customer Satisfaction & Program Evaluation Committee:

Martin McCallum, Chair
Jerry Johnsen
Jeff Abe-Gunter
Susan Kautzman
Sandra Carr
Leandro Razo?

Planning, Policy & Advocacy Committee:

Susan Kautzman, Chair
Jerry Johnsen
Martin McCallum
Valerie Arnold

Member Recruitment & Participation Committee:

Rudy Hernandez, Chair
Jim Larson
Jana Finkbonner
Vanessa Lewis
Vicki Foster
Sandra Carr

Employer Rehabilitation & Partnerships Committee:

Jim Larson, Chair
Don Brandon
Valerie Arnold
Rudy Hernandez
Vanessa Lewis

Vicki Foster could still pick one committee, and Leandro Razo can still pick his committees. Susan Kautzman will speak with Mr. Razo next week and discuss his committee choices.

AGENCY REPORTS

Valerie Arnold—OSPI
Martin McCallum—Workforce Board
Jana Finkbonner—Tribal Vocational Rehabilitation
Sandra Carr—State Independent Living Council

Public forum commences at 1:00pm. Event is audio recorded, should anyone want to listen to it. Public forum concludes at 3:00pm.