

## WSRC MEETING DAY 2 AGENDA

Friday, July 22, 2011  
9:00 am-4:00 pm

*Courtyard Marriot  
1515 Commerce St.  
Tacoma, WA 98402*

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| 9:00 a —9:05 a   | Approval of Agenda   |
| 9:05 a — 9:10 a  | Approval of Minutes the April 2011 Quarterly Meeting   |
| 9:10 a —9:40 a   | Remarks from Chair – Mike Hudson   |
| 9:40 a —9:50 a   | Remarks from Executive Director – Joelle Brouner   |
| 9:50 a — 10:20 a | Remarks from Interim DVR Director <ul style="list-style-type: none"><li>• Q &amp; A.</li></ul>   |
| 10:20 a—10:40 a  | B R E A K (Good time to Check out of the Hotel?)   |
| 10:40 a —11:00 a | CAP Report—Jerry Johnsen <ul style="list-style-type: none"><li>• Highlighting how CAP processes referrals</li><li>• Some general observations and quantitative information about the quarter</li></ul> |
| 11:00 a—12:00 p  | Highlights and Conversation about the Discussion Draft of Title V for reauthorization (Senate)   |
| 12:00p—1:00p     | L U N C H  |
| 1:00p—1:30p      | Customer Forum Debrief   |
| 1:30 p—2:15 p    | Review work of Customer Satisfaction Committee   |

2:15p — 2:30p	B R E A K
2:30p—3:15p	Serving Customers with Conviction Histories
3:15p—3:40p	Committee Reports <i>(Please only report action items the committee anticipates during the interim period to avoid repetition)</i>  Executive Committee—Mike Hudson Customer Satisfaction & Program Evaluation— Martin McCallum Employer & Rehabilitation Partnerships—Jim Larson Member Recruitment & Participation—Rudy Hernandez Planning Policy & Advocacy— Susan Kautzman  Agency Reports Sandra Carr—State Independent Living Council (SILC) Valerie Arnold- OSPI Martin McCallum – Workforce Board Janna Finkbonner – Section 121 Tribal VR
3:40p—3:50p	Member Surveys & Travel Forms
3: 50 p — 4:00 p	Recapping Action Items
4:00p	A D J O U R N