



Washington State Rehabilitation Council
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WSRC FULL COUNCIL MEETING AGENDA

Friday, October 21, 2011
9:00 am to 4:00 pm

Oxford Suites—Spokane
115 W North River Drive
Spokane, WA 99201

9:00 – 9:05 am	Approval of Agenda	TAB 1
9:05 – 9:10 am	Approval of Minutes from July 2011 Quarterly Meeting	TAB1
9:10 – 9:15 am	Remarks from Chair – <i>Mike Hudson</i>	
9:15-9:45 am	Agency Reports <i>Valerie Arnold—OSPI</i> <i>Martin McCallum – Workforce Board</i> <i>Bob Huven—Client Assistance Program</i> <i>Sandra Carr—State Independent Living Council (SILC)</i> <i>Janna Finkbonner – Section 121 Tribal VR</i>	
9:45 – 10:05 am	B R E A K (Check Out?)	
10:05 – 10:35 am	Remarks from the Interim DVR Director— <i>Andres Aguirre</i>	
10:35 – 10:50 am	Remarks from Executive Director – <i>Joelle Brouner</i>	
10:50 -11:20 am	Customer Satisfaction Survey Project Update— <i>Martin McCallum</i>	TAB 3
11:20 –12:00 pm	Perspectives from the field-David King, Lead VRC Colville	
12:00 –1:00 pm	L U N C H (provided)	
1:00-2:00 pm	An Introduction to Community Rehabilitation Programs—Jim Larson & Susan Kautzman	TAB 5

- 2:00 – 2:15 pm B R E A K
- 2:15-3:00pm Understanding the VR Process: Closure at Eligibility—Bob Huven, CAP
- 3:00 -3:30 pm Committee Reports (*Please only report action items the committee anticipates during the interim period to avoid repetition*)
- Executive Committee—Mike Hudson*
Customer Satisfaction & Program Evaluation— Martin McCallum
Employer & Rehabilitation Partnerships—Jim Larson
Member Recruitment & Participation—Rudy Hernandez
Planning Policy & Advocacy—Susan Kautzman
- 3:30 —3:40pm Member Surveys & Travel Forms
Staff included the revised evaluation you requested.
- 3:40 – 3:350pm Confirmation of Action Items and Assignments
- 3:50-4:00pm Adjourn

TAB 10